

Q&A for Fun with Friends

How do I bid?

Log on to Silent Auction Pro at

<https://www.silentauctionpro.com/bidonlinegrid.php?groupId=3695>

- If you participated in our auction last year, you already have an account so “log in”.
- If you didn’t participate last year, then “sign up” and create an account.

Do I have to enter my credit card to bid?

Yes, you do have to enter your credit card to bid and/or buy a seat at a gathering. Your credit card will not be processed until the auction closes on May 11 (and only for the items you won)!

Do I get to choose how much I bid?

On the “top-bid” gatherings there is a designated starting bid and minimum bid increment. The auction site will show the minimum bid amount, and you can make a higher bid by clicking on the triangle to the right.

How can I check to review what I’ve bid on and/or purchased?

Click on your name on the upper right-hand corner of the auction page and then click on “Member Home” and you will see a list of your bids.

What if I just want to look through the catalogue for a particular type of gathering?

There are five categories of gatherings: Dining, Party, Arts & Crafts, Experience, Class, and Virtual. To sort by category, click on the “blue box with white lines” on the upper right area of the auction page. Click on “all categories” for a drop-down list of categories, click on a category and then click on “APPLY”. The catalogue will then only show the gatherings in the category you chose.

What happens if I get outbid?

You will receive a text from Silent Auction Pro if/when the bidding process kicks you off the gathering. You can go back in and place a new bid if you wish.

Is there a way to simply make a donation because I wish to give more or because I can’t attend any of the gatherings?

Yes, there is a donation page where you can donate any amount you wish!

<https://www.silentauctionpro.com/bidonlinedetail.php?groupId=3695&itemNumber=152&fwd=BidOnline&return=bidonlinegrid.php>

If you have other questions, email auction@unityhouston.org

Thank you for participating in our Fun with Friends program!!